

Cabinet Meeting Resolution

Executive
Forward Plan
Reference

E3430

Heritage Services Business Plan 2023-2028

Date of Meeting	9-Mar-23
The Issue	Update to the rolling 5-year business plan for Heritage Services.
The decision	To approve the Heritage Services Business Plan.
Rationale for decision	The Plan sets out the strategy to rebuild visitor numbers and financial performance on a sustainable basis, whilst maintaining the high standards of visitor experience conservation and presentation that underpin commercial success.
Other options considered	None.
The Decision is subject to Call-In within 5 working days of publication of the decision	